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Tel: 01489 782075

Email: [adminoffice@freegrounds-inf.hants.sch.uk](mailto:adminoffice@freegrounds-inf.hants.sch.uk)

Acting Headteacher: Miss S Holmes BA (QTS)

Administrative Officer: Mrs C. Haines

Dear Parents/Carers,

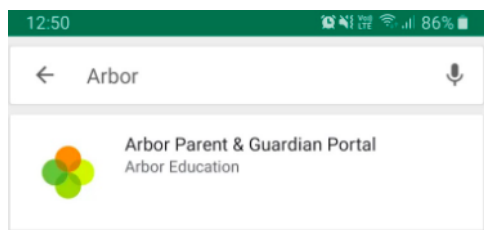
We use the Arbor App / Parent Portal online and we have set up an account for you. This is the system that will hold all emergency contact details, health/medical information and general information about your child including their attendance. It is also how school trips and parent's evenings are booked and managed.

To finish creating your account you just need to set a password. Your username is the email address we've sent this email to.

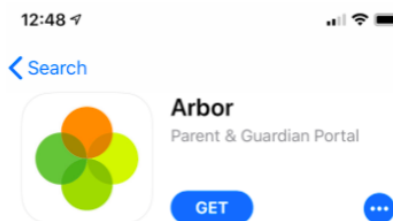
Go to <https://login.arbor.sc> and click **Forgot your password?** to finish setting up your account (please see more detailed instructions [here](#)). You won't be able to do this through the app, as the links in the reset password emails only work with a browser. You can reset your password using a computer, or using a mobile browser on your phone or tablet.

The Arbor App can be downloaded from either the Playstore on android phones or the Apple Store on iPhones.

#### Android



#### iOS



We recommend that you turn on push notifications when requested as we are able to send important messages/reminders home via the Arbor app, therefore, if this is not turned on you will not be notified of any new messages. These can be turned on or off anytime in the settings of your phone.

When you first login in to the app please follow the prompts to complete all possible fields. If you already have an account due to having a child that currently attends the Infant School you will be asked to provide the date of birth of the child joining us in September, and then you will be able to access both children's profiles from the same login. Please complete the information as above for the new child.

If you have any queries please contact the school office on 01489 782075 or email [adminoffice@freegrounds-inf.hants.sch.uk](mailto:adminoffice@freegrounds-inf.hants.sch.uk)

Kind regards  
The School Office Team

